

June 9, 2020 Sony Life Insurance Co., Ltd.

# Disclosure of Market Consistent Embedded Value as of March 31, 2020

Tokyo, June 9, 2020 – Sony Life Insurance Co., Ltd. ("Sony Life"), a wholly owned subsidiary of Sony Financial Holdings Inc., today disclosed its Market Consistent Embedded Value ("MCEV") as of March 31, 2020, compliant with the European Insurance CFO Forum Market Consistent Embedded Value Principles<sup>©1</sup> ("MCEV Principles"). MCEV is an indicator used to support an analysis of the value of a life insurance operation.

Sony Life maintains its accounting records and prepares its financial statements in Japanese yen in accordance with the Company Law of Japan and the Insurance Business Law of Japan and in conformity with generally accepted accounting principles and practices in Japan ("Japanese GAAP"). Sony Financial Holdings Inc.'s parent company, Sony Corporation, reports its financial statements in accordance with generally accepted accounting principles and practices. The figures shown below with respect to Sony Life's financial statements are based on Japanese GAAP.

## **Summary**

Sony Life's MCEV as of March 31, 2020 was as follows. New business value indicates the value of new business acquired during the fiscal year ended March 31, 2020.

				(Billions of yen)
		As of	As of	Change
		March 31, 2020	March 31, 2019	Change
MCEV		1,713.5	1,720.2	(6.7)
	Adjusted net worth	2,565.8	2,195.7	370.0
	Value of existing business	(852.3)	(475.5)	(376.8)
		FY2019	FY2018	Change
New business value		66.9	91.3	(24.4)

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## 1. Introduction

## 1.1 About MCEV

The primary purpose of this press release is to provide information regarding the economic value of our life insurance business and movement analysis of its value.

Many companies—primarily leading life insurance firms in Europe—have disclosed European Embedded Value ("EEV") following the publication of EEV Principles by the CFO Forum in May 2004. The CFO Forum, formed by the Chief Financial Officers (CFOs) of major European insurance companies, published the EEV Principles to address criticisms of Traditional Embedded Value (TEV) and to facilitate the implementation of market consistent valuation methods. (Criticisms of TEV included concern over the valuation of the cost of options and guarantees and concerns about the comparability of results among firms.) This led to the disclosure by many leading European insurers of EEV using a market-consistent approach.

The EEV Principles allow various calculation methodologies, including MCEV. Recognizing that many insurance companies in Europe had begun to disclose MCEV as part of their financial reports and to use MCEV as an internal management tool, the CFO Forum published the MCEV Principles in June 2008. The MCEV Principles aim to improve the effectiveness of EV information for investors by streamlining MCEV disclosure standards for international use. The CFO Forum revised the MCEV Principles in May 2016 and added guidance that allows EU Solvency II methodologies with conditions.

Sony Life has disclosed MCEV in compliance with the MCEV Principles from March 31, 2008.

## **1.2 Covered business**

Our calculations include the business operated by Sony Life and its subsidiaries<sup>2</sup> and affiliated companies. It should be noted, however, that we have calculated the value of the subsidiaries and affiliated companies by adding the following values to the calculation of adjusted net worth:

- AEGON Sony Life Insurance Co., Ltd.<sup>3</sup> is valued at net asset value plus reserve for price fluctuations and contingency reserve, minus intangible fixed assets and reinsurance credits on modified coinsurance (to be amortized in the future).
- SA Reinsurance Ltd. is valued at net asset value under US-GAAP, where most of the assets and liabilities are valued at fair value.
- Sony Life Singapore Pte. Ltd. is valued at book value under Japanese GAAP adjusted for unrealized gains/losses due to foreign exchange rate movement (after tax).
- Other companies are valued at book value under Japanese GAAP.

 $<sup>^2\,</sup>$  Sony Life acquired the full ownership of two joint ventures, AEGON Sony Life Insurance Co., Ltd and SA Reinsurance Ltd., on January 29, 2020.

<sup>&</sup>lt;sup>3</sup> AEGON Sony Life Insurance Co., Ltd. changed its trade name to Sony Life With Insurance Co., Ltd. as of April 1, 2020.

### 1.3 Statement of directors

The Board of Directors of Sony Life confirms that, with the exception of noncompliance items stated in Section 1.5, the EV presented here has been produced following the methodology set out in the MCEV Principles.

## 1.4 Opinion of outside specialist

Sony Life requested Milliman, Inc., an external actuarial consulting firm with expert knowledge in the area of MCEV valuations, to review the methodology, assumptions and calculations and obtained an opinion from this firm. Please refer to Section 5 ("Opinion of Outside Specialist") for details.

## **1.5 Compliance with MCEV Principles**

We have calculated our MCEV in accordance with the calculation methodologies and assumptions in the MCEV Principles. Notable points regarding compliance with the MCEV Principles are as follows:

- The reference rate used in the calculations has been defined as the government bond nominal spot rate curve rather than the swap rate curve as stipulated in the MCEV Principles.
- The calculated value of MCEV is the value for Sony Life only, and not the consolidated value of our parent company, Sony Financial Holdings Inc.
- Group MCEV, as prescribed in the MCEV Principles, is not considered in this report, as the report is for Sony Life on a stand-alone basis.
- With respect to Sony Life's subsidiary and its equity-method affiliates, we have not evaluated their life insurance business but reflected the following values in the calculation of adjusted net worth:
  - AEGON Sony Life Insurance Co., Ltd. is valued at net asset value plus reserve for price fluctuations and contingency reserve, minus intangible fixed assets and reinsurance credits on modified coinsurance (to be amortized in the future)
  - SA Reinsurance Ltd. is valued at net asset value under US-GAAP, where most of the assets and liabilities are valued at fair value.
  - Sony Life Singapore Pte. Ltd. is valued at book value under Japanese GAAP adjusted for unrealized gains (losses) due to foreign exchange rate movement (after tax).
  - > Other companies are valued at book value under Japanese GAAP

## **1.6 Definition of MCEV**

The MCEV Principles define MCEV as follows:

MCEV represents the present value of the current and future distributable earnings to shareholders generated from assets allocated to the covered business after sufficient allowance for the aggregate risks in the covered business. MCEV can be expressed as the EV evaluated by a method consistent with the calculation of prices of financial products traded in the financial markets.

MCEV consists of adjusted net worth and the value of existing business.

Adjusted net worth is the amount of assets allocated for the covered business as of the valuation date and is calculated as the amount of its market value in excess of statutory policy reserves and other liabilities. Adjusted net worth can be split into required capital and free surplus.

The value of existing business consists of the present value of certainty-equivalent profit, time value of options and guarantees, frictional costs and the cost of non-hedgeable risks.

- The present value of certainty-equivalent profit is the present value of profit based on future cash flows generated from the covered business.
- Time value of options and guarantees is the stochastic valuation of the time value of options and guarantees inherent in insurance contracts based on risk-neutral scenarios.
- Frictional costs are the present value of investment costs and taxes on assets backing the required capital at each point of time in the future.
- Cost of non-hedgeable risks means the present value of costs necessary to maintain capital related to non-hedgeable risks in the future.

These four items are all evaluated on an after-tax basis.

Please refer to Section 4 for more detailed definitions of terms.

#### 1.7 Use of government bond yields as risk-free rates

EU Solvency II suggests the criteria the relevant risk-free rates should meet. Considering some of the criteria, as described below, we use government bond yields instead of swap rates as a proxy for risk-free rates.

• No credit risk

The Japanese yen is the currency whose purchasing power is regulated by the Japanese government under a floating exchange rate system, and Japanese government bonds denominated in Japanese yen can be viewed as financial assets with the lowest credit risk. On the other hand, swap rates are reflected by credit risk with regard to LIBOR.

• Realism

Realism refers to whether it should be possible to earn the rates in practice without credit risk. We have been conducting risk management based on economic values. For the purpose of interest rate risk management (ALM), given the difficulties in utilizing swap rate transactions due to limitations under the current accounting framework and solvency regulations as well as the credit risk issue mentioned above, we are primarily utilizing Japanese government bonds in practice.

#### • High liquidity

Japanese government bonds have high liquidity even for long maturities such as 30 or 40 years.

We also use U.S. Treasury yields for risk-free rates in U.S. dollars that were applied to U.S. dollar-denominated products.

Please refer to Section 2.7 for the impact of the change in risk-free rates from government bond yields to swap rates on MCEV as of March 31, 2020.

## 2. MCEV Results for Sony Life

## 2.1 MCEV results

Sony Life's MCEV as of March 31, 2020 was virtually unchanged from the previous year. Factors leading to an increase in value such as new business acquired were largely offset by factors such as the decrease in JPY interest rates and dividend payments to shareholders. While the value of existing business decreased significantly due to a large fall in interest rates, a large part of the decrease was offset with the benefit of ALM (by the increase in the adjusted net worth).

				(Billions of yen)
		As of	As of	Changa
		March 31, 2020	March 31, 2019	Change
MCEV		1,713.5	1,720.2	(6.7)
	Adjusted net worth	2,565.8	2,195.7	370.0
	Value of existing business	(852.3)	(475.5)	(376.8)

#### 2.2 Adjusted net worth

Adjusted net worth is calculated as the market value of assets allocated for the covered business in excess of statutory policy reserves and other liabilities as of the valuation date. Based on Japanese GAAP, it is calculated as the total amount of the net assets section on the balance sheets, adding reserve for price fluctuations, contingency reserve, reserve for possible loan losses, reinsurance debit for coinsurance-type reinsurance (future profits to be recognized), unrealized gains or losses on held-to-maturity securities, unrealized gains or losses on policy reserve matching bonds and unrealized gains or losses on land and buildings, less unfunded pension liabilities and intangible fixed assets, and adjusting for the amount of tax effect equivalent to these nine (9) items, on which valuation gains or losses on subsidiaries and affiliated companies are added. The adjusted net worth at the end of the current fiscal year increased ¥370.0 billion, primarily because of the increase in unrealized gain on held-to-maturity securities caused by a decrease in interest rates. The breakdown is shown in the table below.

		(Bi	llions of yen)
	As of	As of	Changa
	March 31, 2020	March 31, 2019	Change
Adjusted net worth	2,565.8	2,195.7	370.0
Total net assets	539.5	513.9	25.6
Reserve for price fluctuations	52.7	50.1	2.6
Contingency reserve	107.6	98.6	9.0
Reserve for possible loan losses	0.0	0.0	(0.0)
Reinsurance debit for coinsurance-type reinsurance	2.0	2.0	0.0
Unrealized gains or losses on held-to-maturity securities	2,419.3	2,030.8	388.4
Unrealized gains or losses on policy reserve matching bonds	141.9	83.5	58.4
Unrealized gains or losses on land and buildings	119.5	100.9	18.6
Unfunded pension liabilities	(1.0)	(1.7)	0.7
Intangible fixed assets	(28.6)	(26.3)	(2.2)
Tax effect equivalent of above nine (9) items	(787.8)	(654.6)	(133.2)
Valuation gain or loss on subsidiaries and affiliated companies	0.4	(1.4)	1.8

We set our required capital as the larger of the amount of Japanese regulatory minimum capital requirement at the solvency margin ratio of 200% or the amount of capital to cover risks based on an internal model based on economic value. The required capital at the end of the current fiscal year increased primarily because of an increase in the amount of liabilities on an economic basis caused by a fall in interest rates.

			(	(Billions of yen)
		As of	As of	Characa
		March 31, 2020	March 31, 2019	Change
Adj	usted net worth	2,565.8	2,195.7	370.0
	Free surplus	938.1	1,001.4	(63.3)
	Required capital	1,627.7	1,194.3	433.3

## 2.3 Value of existing business

The value of existing business is the present value of certainty-equivalent profit less the time value of options and guarantees, and frictional costs and the cost of non-hedgeable risks. The value of existing business as of March 31, 2020 decreased ¥376.8 billion, primarily due to a fall in interest rates. On the other hand, as noted in the Sections 2.1 and 2.2 above, the value of bonds held for ALM purposes moves in a way to offset such a change in the value of existing business. The breakdown of the value of existing business is shown in the table below.

_				(Billions of yen)		
	As of As of					
		March 31, 2020	March 31, 2019	Change		
Value of existing business		(852.3)	(475.5)	(376.8)		
	Present value of certainty-equivalent profit	(317.8)	34.2	(352.1)		
	Time value of options and guarantees	(125.0)	(140.8)	15.7		
	Frictional costs	(29.8)	(23.4)	(6.3)		
	Cost of non-hedgeable risks	(379.5)	(345.4)	(34.0)		

## 2.4 New business value

New business value represents the value at point of sale of new business acquired during the fiscal year ended March 31, 2020, and does not include the value of new business expected to be acquired in the future.

The new business value in this fiscal year decreased ¥24.4 billion, primarily because of the decrease in interest rates. The breakdown of new business value is as follows:

				(Billions of yen)
		FY2019	FY2018	Change
Val	ue of new business	66.9	91.3	(24.4)
	Present value of certainty-equivalent profit	73.2	120.2	(46.9)
	Time value of options and guarantees	(7.4)	(7.7)	0.2
	Frictional costs	(0.1)	(0.1)	0.0
	Cost of non-hedgeable risks	(21.3)	(21.6)	0.3
	Other profits or losses	22.6	0.6	21.9

#### 2.5 New business margin

The new business margin described below is the ratio of the value of new business to the present value of premium income. The present value of premium income is calculated applying the same assumptions as those for the calculation of new business value, and is based on premiums before the deduction of reinsurance premiums. The new business margin in the fiscal year ended March 31, 2020 decreased primarily because of the decrease in interest rates.

			(Billions of yen)
	FY2019	FY2018	Change
Value of new business	66.9	91.3	(24.4)
Present value of premium income	1,495.2	1,426.2	68.9
New business margin	4.5%	6.4%	(1.9) points

Relationships between annual premiums from new policies and the present value of premium income from new business were as follows:

			(Billions of yen)
	FY2019	FY2018	Change
New business single premium	259.0	132.7	126.3
Annual premiums from level premium new	104.5	109.1	(4.6)
business <sup>4</sup>			
Average annual premium multiplier <sup>5</sup>	11.82	11.84	(0.02)

<sup>&</sup>lt;sup>4</sup> Annual premiums from level premium new business are calculated by multiplying the number of payments in a year by the amount of premiums received at one time.

<sup>&</sup>lt;sup>5</sup> The average annual premium multiplier is calculated as (Present value of new business premium income – New business single premium) / Annual premiums from level premium new business.

## 2.6 Reconciliation analysis from MCEV at the end of the prior year

The table below shows the reconciliation analysis of MCEV as of March 31, 2020, from MCEV as of March 31, 2019.

			(Billio	ons of yen)
	Free surplus	Required capital	Value of existing business	MCEV
Opening MCEV (MCEV as of March 31, 2019)	1,001.4	1,194.3	(475.5)	1,720.2
Opening adjustments	(32.2)	_	_	(32.2)
Adjusted opening MCEV	969.2	1,194.3	(475.5)	1,688.0
New business value	21.2	1.4	44.3	66.9
Expected existing business contribution (risk-free rate)	(1.6)	(2.1)	19.5	15.7
Expected existing business contribution (in excess of risk- free rate)	2.3	3.0	13.6	19.0
Transfers from value of existing business and required capital to free surplus	(0.5)	(43.4)	43.9	_
Of which, on new business	(57.2)	_	57.2	_
Experience variances	8.7	(15.3)	(2.3)	(8.9)
Assumption changes	7.1	(7.1)	8.5	8.5
Other operating variance	(2.0)	2.0	(0.0)	(0.0)
Operating MCEV earnings	35.2	(61.6)	127.7	101.3
Economic variances	(66.3)	494.9	(504.5)	(75.8)
Other non-operating variance	_	—	_	_
Total MCEV earnings	(31.1)	433.3	(376.8)	25.4
Closing adjustments	_	_	_	
Closing MCEV (MCEV as of March 31, 2020)	938.1	1,627.7	(852.3)	1,713.5

## (1) Opening adjustments

These adjustments reflect dividend payments to shareholders.

## (2) New business value

This figure reflects increases resulting from the acquisition of new business during the fiscal year ended March 31, 2020. Please refer to Section 4.10 for information concerning the calculation method.

## (3) Expected existing business contribution (risk-free rate)

This figure includes the release of the portion for the fiscal year ended March 31, 2020 of the time value of options and guarantees and the cost of non-hedgeable risks, in addition to the unwinding of the opening MCEV at a risk-free rate.

## (4) Expected existing business contribution (in excess of risk-free rate)

This figure reflects the profit expected in excess of the risk-free rate generated by holding assets such as ordinary corporate bonds, loans, stocks and real estate. The expected yield used for the fiscal year ended March 31, 2020 was 0.073%, which was developed by reflecting our view of the market environment and annual investment plans for the

year against the asset balance at the end of the previous fiscal year.

(5) Transfer from value of existing business and required capital to free surplus

This figure tracks changes in free surplus that emerge over the course of a fiscal year due to transferring profit earned during the fiscal year from existing business value to free surplus and to changes in required capital. The transfer of profit includes both the transfer of profit that was anticipated during the current fiscal year under the MCEV calculation performed at the prior year-end and the transfer of profit that was calculated as a component of new business value for the current fiscal year.

The value of MCEV itself does not change as a result of this transfer as the transfer merely constitutes an internal shift among MCEV components.

#### (6) Experience variances

These variances show the impact on MCEV of the actual versus assumed differences in non-economic expected profit for the fiscal year ended March 31, 2020 under the MCEV calculation as of March 31, 2019, and of the differences between actual policies in force as of March 31, 2020, and those that were projected to be in force on March 31, 2019 using persistency assumptions. The decrease in required capital by \$15.3 billion was caused by the risk aggregation effect when the required capital for the new business, which was measured on a stand-alone basis, was aggregated with the required capital for existing business.

#### (7) Assumption changes

This figure primarily indicates the impact of changes in assumptions based on experience data for mortality and morbidity rates, lapse and surrender rates, and operating expense rates. The value of existing business increased primarily due to an improvement in mortality and morbidity rates and a change in lapse and surrender rates, in spite of worsened expense rates assumptions.

#### (8) Other operating variance

This represents the impact of improvements and corrections of the model used in calculating MCEV.

#### (9) Operating MCEV earnings

This figure shows the aggregate amount of items (2) through (8).

#### (10) Economic variances

These variances show the impact of actual to assumed differences in economic assumptions, such as market interest rates and implied volatilities that were reflected in the market environment when calculating MCEV as of March 31, 2019 (for new business values, as of the date when they were calculated) on future values, and the impact of the actual to assumed difference in expected investment income that was assumed to be realized during the year ended March 31, 2020 under MCEV as of March 31, 2019.

The major reasons for the decrease in the value of existing business include an update of economic scenarios due to changes in the market environment such as a decrease in interest rates and changes in stock prices and implied volatilities, accounting for a decrease in the present value of certainty-equivalent profit of \$493.8 billion, a decrease in the time value of options and guarantees of \$19.1 billion, an increase in frictional costs of \$6.6 billion and an increase in the cost of non-hedgeable risks of \$28.7 billion. Another factor is a decrease in expenses tied to the decrease in inflation rates, accounting for an increase in the value of existing business of \$6.4 billion. The major reason for the

increase in the adjusted net worth was the increase in prices of government bonds caused by a decrease in interest rates. The required capital increased primarily because the amount of liabilities on an economic basis increased due to a decrease in interest rates, causing increases in frictional costs and the cost of non-hedgeable risks.

Please note that the significant changes in adjusted net worth and value of existing business offset each other with the effect of ALM. The total amount of changes in MCEV are disaggregated into a decrease of \$82.3 billion as a result of changes in the market environment such as the decrease in interest rates, and an increase of \$6.4 billion as a result of the decrease in inflation rates.

(11) Other non-operating varianceNo items were included in other non-operating variance.

(12) Closing adjustmentsNo items were included in closing adjustments.

## 2.7 Sensitivity analysis

The impact of changing the underlying assumptions on MCEV and new business value is as follows:

## Sensitivities of MCEV

			(Bi	illions of yen)
Assumption	Change in assumption	MCEV	Change in amount	Rate of change
Base	No change	1,713.5	—	_
	50bp decrease	1,675.3	(38.1)	(2%)
Interest rates	50bp increase	1,723.2	9.7	1%
	Swap rates	1,234.5	(478.9)	(28%)
Stock / Real estate market value	10% decrease	1,687.1	(26.4)	(2%)
Stock / Real estate implied volatility	25% increase	1,682.1	(31.3)	(2%)
Interest swaption implied volatility	25% increase	1,694.5	(19.0)	(1%)
Maintenance expenses	10% decrease	1,742.1	28.6	2%
Lapse and surrender rates	x 0.9	1,661.4	(52.1)	(3%)
Martalita nata	Death protection products x 0.95	1,781.8	68.3	4%
Mortality rates	Third-sector and annuity products x 0.95	1,697.4	(16.0)	(1%)
Morbidity rates	x 0.95	1,786.4	72.8	4%
Required capital	Regulatory minimum	1,740.8	27.2	2%
Foreign exchange rates	10% appreciation of JPY	1,684.2	(29.3)	(2%)

The breakdown of the changes in MCEV into the adjusted net worth and the value of existing business are shown in the table below. Of items not specified in this table, only the value of existing business has been changed while adjusted net worth remains the same.

				(Billions of yen)
Assumption	Change in assumption	MCEV	Adjusted net worth	Value of existing business
<b>.</b>	50bp decrease	(38.1)	1,054.3	(1,092.5)
Interest rates	50bp increase	9.7	(911.8)	921.6
Stock / Real estate market value	10% decrease	(26.4)	(9.7)	(16.6)
Foreign exchange rates	10% appreciation of JPY	(29.3)	(17.1)	(12.1)

#### Sensitivity of new business value

			(B	illions of yen)
Assumption	Change in assumption	New business value	Change in amount	Rate of change
Base	No change	66.9	-	_
	50bp decrease	48.3	(18.5)	(28%)
Interest rates	50bp increase	82.0	15.0	23%
	Swap rates	34.4	(32.4)	(48%)
Stock / Real estate market value	10% decrease	66.8	(0.0)	(0%)
Stock / Real estate implied volatility	25% increase	66.4	(0.4)	(1%)
Interest swaption implied volatility	25% increase	65.0	(1.9)	(3%)
Maintenance expenses	10% decrease	68.9	2.0	3%
Lapse and surrender rates	x 0.9	69.7	2.7	4%
	Death protection products x 0.95	72.0	5.1	8%
Mortality rates	Third-sector and annuity products x 0.95	66.5	(0.3)	(1%)
Morbidity rates	x 0.95	69.7	2.8	4%
Required capital	Regulatory minimum	66.9	(0.0)	(0%)
Foreign exchange rates	10% appreciation of JPY	64.7	(2.1)	(3%)

#### (1) Interest rates

This sensitivity represents the impact of an immediate parallel shift of the Japanese and foreign government bond yield curves as of the end of March 2020, and the impact if swap rates were used instead of government bond yields. In each parallel shift sensitivity, adjusted net worth changes as the market value of bonds and other assets changes; this is not applicable to the case where swap rates are used. In each of the interest rate sensitivities, the value of existing business changes as interest rates, the discount rate, yields of new bonds to be purchased in the future as existing bonds mature, and the investment returns on stocks and other assets change.

Please note that, due to the bonds held for ALM purposes, the adjusted net worth moves in a direction to offset a change in the value of existing business.

The sensitivities are calculated for a 50bp increase and decrease rather than a 100bp increase and decrease as illustrated in the MCEV Principles, considering the level of interest rates in Japan. In addition, there is no zero floor in the case of declining interest rates. Here, the sensitivity scenarios were made so that the parameters related to interest rate volatility were equal to those derived for the base case. Only the parameters related to the interest rate term structure were altered when scenarios were developed using the interest rate model. The ultralong term risk-free rates were extrapolated without changing the ultimate forward rate.

The sensitivities of new business value reflect the changes in unrealized gains or losses of pre-hedge assets included in new business value. Please refer to Section 4.10 for details on pre-hedge.

The sensitivities of new business for the current fiscal year increased from the previous fiscal year, even after reflecting the effect of a wider use of pre-hedge.

## (2) Stock and real estate market value

This sensitivity represents the impact of an immediate drop in market value of stock and real estate as of the end of March 2020. Adjusted net worth is directly affected by a change in market value of stock and real estate. The value of existing business would also be affected by a change in the value of assets.

(3) Implied volatility of stock and real estate

This sensitivity represents the impact of an increase in the implied volatilities of stock used in calculating the time value of options and guarantees. The value of existing business changes because changes in stock implied volatilities change the time value of options and guarantees.

#### (4) Interest swaption implied volatility

This sensitivity represents the impact of a change in the implied volatility of interest swaption used in calculating the time value of options and guarantees. The value of existing business would change as the time value of options and guarantees changes.

(5) Maintenance expenses

This sensitivity represents the impact of a decrease in maintenance expenses. It should be noted that maintenance expenses do not include sales commissions from the in-force policies payable to Sony Life's Lifeplanner sales employees and other sales force in future periods.

(6) Lapse and surrender rates

This sensitivity represents the impact of a decrease in lapse and surrender rates.

(7) Mortality rates

This sensitivity represents the impact of a decrease in mortality rates. We have shown the impact on "death protection products" and the impact on "third-sector insurance and annuity products" separately, as they would have different impacts. In the segment of "third-sector insurance and annuity products," we include base policies and riders of which the principal benefits are accidental death, disability, cancer, medical and nursing care benefits, and individual annuities. No management actions were reflected.

(8) Morbidity rates

This sensitivity represents the impact of a decrease in the morbidity rates of sickness and others in third-sector products.

(9) Required capital

This sensitivity represents the impact in the event that required capital is changed to the regulatory minimum level, which is a solvency margin ratio of 200%.

(10)Foreign exchange rates

This sensitivity represents the impact of an immediate appreciation of the Japanese yen as of the end of March 2020. Adjusted net worth is affected by the change in the value of assets and liabilities denominated in foreign currency. The value of existing business would also be affected.

## (11) Other

The following points should be noted regarding the sensitivities:

- Frictional costs and the cost of non-hedgeable risks do not change in the sensitivity tests, with the exception of frictional costs, which are changed in terms of (9) required capital.
- Values of subsidiaries and affiliated companies are not changed except in the case of (2) stock and real estate market value and (10) foreign exchange rates, where the stock value of subsidiaries and affiliated companies

are altered.

• The impact of changing more than one assumption at a time is not equal to the sum of the impacts for each assumption.

## **3.** Assumptions

## **3.1 Economic assumptions**

We have made economic assumptions in our calculation of MCEV as of the end of March 2020.

## (1) Risk-free rate

We have used the JGB yields and U.S. Treasury yields as of the end of March 2020 as reference rates for the certainty-equivalent projections.

We have not added a liquidity premium on the risk-free rate as there are no products which are considered to have reasonably predictable and illiquid cash flows and would therefore be appropriate to apply a liquidity premium.

Regarding the extrapolation for ultra-long term risk-free rates where there is no market data, an ultimate forward rate was applied. More specifically, the ultimate forward rate was set at 3.5% and the last liquid point was set at 40 years (30 years for USD) and, based on Smith-Wilson methodology, forward rates on or after 41 years (31 years for USD) were extrapolated to converge to the ultimate forward rate over 20 years (30 years for USD). These parameters were set primarily in reference to the discussion on ICS. The reasons for setting the last liquid point at 40 years (30 years for USD) are as follows:

- Government bonds with 40-year maturity (30-year maturity for USD) have high liquidity and observable market data.
- Consistency in valuation between assets and liabilities as Sony Life holds a large amount of government bonds with 30- to 40-year maturity (30-year maturity for USD).

rates used in culculation for key terms (on a pair rate busis) are as follows.							
	JF	PΥ	US	SD			
Term	As of the end of						
(years)	March	March	March	March			
	2020	2019	2020	2019			
1	(0.15%)	(0.18%)	0.16%	2.39%			
5	(0.12%)	(0.20%)	0.38%	2.23%			
10	0.03%	(0.08%)	0.67%	2.41%			
20	0.31%	0.34%	1.05%	2.63%			
30	0.42%	0.51%	1.32%	2.82%			
40	0.44%	0.58%	1.57%	2.87%			
50	0.83%	0.94%	1.78%	2.93%			
60	1.10%	1.19%	1.91%	2.96%			
70	1.27%	1.35%	1.99%	2.98%			
80	1.37%	1.44%	2.04%	3.00%			

The risk-free rates used in calculation for key terms (on a par-rate basis) are as follows:

(Data: Ministry of Finance Japan for JGB [extrapolated] and Bloomberg for U.S. Treasury [extrapolated])

Term	JPY	USD
(years)	As of the end of	As of the end of
(years)	March 2020	March 2020
1	(0.02%)	0.67%
5	(0.05%)	0.52%
10	0.03%	0.72%
20	0.14%	0.86%
30	0.20%	0.88%
40	0.21%	1.22%
50	0.63%	1.49%
60	0.94%	1.66%
70	1.13%	1.76%
80	1.25%	1.83%

For the swap rates used for sensitivity in Section 2.7 (1), the last liquid point and convergence period were set the same as the base case. The swap rates used for the sensitivity result (on a par-rate basis) are as follows:

(Data: Bloomberg [extrapolated])

## (2) Interest-rate model

We have calibrated the interest rate model to the market as of the end of March 2020. We have estimated parameters for the interest rate model from the yield curve and the implied volatilities of interest swaptions with different terms. We have used 1,000 scenarios generated by Milliman, Inc. in calculating the time value of options and guarantees under the stochastic method.

The implied volatilities of the interest swaption used in our estimation are presented below.

As of the end of March 2020								
swap Term o	of option	Japanese	US dollar	Furo	UK pound			
ars) (in y	/ears)	yen	0.5. donar	Luio	OK pound			
	1	15.6	37.4	25.1	30.2			
	1	23.5	73.5	60.8	64.6			
	10	26.6	59.8	57.7	59.7			
,	20	29.5	53.0	53.1	56.8			
	1	32.2	77.1	72.3	68.0			
	10	31.4	56.7	54.3	57.6			
	20	32.2	51.5	49.1	53.4			
	swap Term c ars) (in y	swap Term of option (in years) 1 1 10 20 1 10 10	swap ars)         Term of option (in years)         Japanese yen           1         15.6           1         23.5           10         26.6           20         29.5           1         32.2           10         31.4	swap ars)         Term of option (in years)         Japanese yen         U.S. dollar           1         15.6         37.4           1         23.5         73.5           10         26.6         59.8           20         29.5         53.0           1         32.2         77.1           10         31.4         56.7	swap ars)         Term of option (in years)         Japanese yen         U.S. dollar         Euro           1         15.6         37.4         25.1           1         23.5         73.5         60.8           10         26.6         59.8         57.7           20         29.5         53.0         53.1           1         32.2         77.1         72.3           10         31.4         56.7         54.3			

(Data: Markit)

#### As of the end of March 2019

As of the end of Mar	As of the end of March 2019 (bp)									
Term of swap	Term of option	Japanese	U.S. dollar	Euro	UK pound					
(in years)	(in years)	yen	U.S. dollar	Euro	OK poulid					
1	1	11.3	60.2	17.4	39.7					
10	1	16.2	58.8	38.7	58.6					
10	10	28.7	62.9	52.8	59.9					
10	20	33.7	55.8	49.5	54.6					
20	1	21.6	54.6	39.9	56.1					
20	10	31.3	57.7	48.2	55.7					
20	20	36.0	51.9	44.3	50.2					

(Data: Markit)

### (3) Implied volatilities of foreign exchange rates and stocks

We have obtained spot implied volatilities from options with different terms. All implied volatilities are those for at-the-money options.

We have assumed that forward implied volatilities in the 11th year and beyond are equal to those in the 10th year for both foreign exchange rates and the stock price index as these derivatives have low liquidities for the period over 10 years.

Implied volatilities used for the estimation are as follows:

	Fo	reign exchan	ge	Stocks				
Term (in years)	U.S. dollar / Japanese yen	Euro / Japanese yen	UK pound / Japanese yen	Japan TOPIX	U.S. S&P	Euro SX5E	UK FTSE	
1	9.3%	9.6%	12.0%	25.0%	29.9%	27.2%	26.5%	
5	5 7.9% 8.7%	11.7%	19.6%	23.0%	21.0%	19.2%		
10	8.9%	9.9%	12.8%	18.3%	24.0%	20.8%	17.9%	

As of the end of March 2020

(Data: Bloomberg for foreign exchange and Markit for stocks)

### As of the end of March 2019

	Fo	oreign exchan	ige	Stocks			
Term (in years)	U.S. dollar / Japanese yen	Euro / Japanese yen	UK pound / Japanese yen	Japan TOPIX	U.S. S&P	Euro SX5E	UK FTSE
1	7.1%	8.3%	10.7%	15.7%	15.0%	14.0%	13.5%
5	8.4% 9.5%	9.5%	11.3%	16.5%	18.3%	15.8%	14.6%
10	10.7%	11.4%	12.6%	17.3%	21.4%	16.8%	15.4%

(Data: Bloomberg for foreign exchange and Markit for stocks)

## (4) Correlation factors

We have calculated correlation factors from the monthly return of each index for a period of five years from April 2015 to the end of March 2020 as there is no market-consistent data for correlation factors.

	Japanese yen Interest rate 1Y	U.S. dollar Interest rate 1Y	Euro Interest rate 1Y	UK pound Interest rate 1Y	U.S. dollar / Japanese yen	Euro / Japanese yen	UK pound / Japanese yen	TOPIX	S&P	SX5E	FTSE
Japanese yen Interest rate 1Y	1.00	0.03	0.31	0.14	0.41	0.51	0.42	0.33	0.11	0.08	(0.07)
U.S. dollar Interest rate 1Y	0.03	1.00	0.12	0.41	0.19	0.16	0.28	0.36	0.44	0.48	0.47
Euro Interest rate 1Y	0.31	0.12	1.00	0.21	0.08	0.30	0.28	0.29	0.16	0.16	0.06
UK pound Interest rate 1Y	0.14	0.41	0.21	1.00	0.15	0.26	0.43	0.33	0.30	0.39	0.13
U.S. dollar / Japanese yen	0.41	0.19	0.08	0.15	1.00	0.66	0.71	0.58	0.16	0.36	0.12
Euro / Japanese yen	0.51	0.16	0.30	0.26	0.66	1.00	0.78	0.55	0.20	0.23	0.03
UK pound / Japanese yen	0.42	0.28	0.28	0.43	0.71	0.78	1.00	0.70	0.42	0.50	0.10
TOPIX	0.33	0.36	0.29	0.33	0.58	0.55	0.70	1.00	0.76	0.76	0.57
S&P	0.11	0.44	0.16	0.30	0.16	0.20	0.42	0.76	1.00	0.81	0.72
SX5E	0.08	0.48	0.16	0.39	0.36	0.23	0.50	0.76	0.81	1.00	0.77
FTSE	(0.07)	0.47	0.06	0.13	0.12	0.03	0.10	0.57	0.72	0.77	1.00

As of the end of March 2020

(Data: Ministry of Finance Japan for JPY interest rate and Bloomberg for others)

As of the end of March 2019

	Japanese yen Interest rate 1Y	U.S. dollar Interest rate 1Y	Euro Interest rate 1Y	UK pound Interest rate 1Y	U.S. dollar / Japanese yen	Euro / Japanese yen	UK pound / Japanese yen	TOPIX	S&P	SX5E	FTSE
Japanese yen Interest rate 1Y	1.00	0.17	0.16	0.25	0.35	0.36	0.42	0.31	0.11	0.24	(0.07)
U.S. dollar Interest rate 1Y	0.17	1.00	0.18	0.22	0.26	0.30	0.34	0.25	0.08	0.14	(0.13)
Euro Interest rate 1Y	0.16	0.18	1.00	0.14	0.00	0.31	0.24	0.12	0.12	0.06	(0.03)
UK pound Interest rate 1Y	0.25	0.22	0.14	1.00	0.09	0.16	0.29	0.21	0.05	0.20	(0.18)
U.S. dollar / Japanese yen	0.35	0.26	0.00	0.09	1.00	0.67	0.73	0.59	0.14	0.37	0.08
Euro / Japanese yen	0.36	0.30	0.31	0.16	0.67	1.00	0.77	0.47	0.22	0.12	(0.05)
UK pound / Japanese yen	0.42	0.34	0.24	0.29	0.73	0.77	1.00	0.69	0.39	0.44	(0.01)
TOPIX	0.31	0.25	0.12	0.21	0.59	0.47	0.69	1.00	0.69	0.72	0.43
S&P	0.11	0.08	0.12	0.05	0.14	0.22	0.39	0.69	1.00	0.63	0.54
SX5E	0.24	0.14	0.06	0.20	0.37	0.12	0.44	0.72	0.63	1.00	0.64
FTSE	(0.07)	(0.13)	(0.03)	(0.18)	0.08	(0.05)	(0.01)	0.43	0.54	0.64	1.00

(Data: Ministry of Finance Japan for JPY interest rate and Bloomberg for others)

#### (5) Foreign exchange

Assets denominated in foreign currencies and the value of U.S. dollar-denominated products are converted to Japanese yen using the TTM (telegraphic transfer middle exchange rate) as of the end of March 2020.

The table below shows foreign exchange rates of major currencies.

	As of the end of	As of the end of
	March 2020	March 2019
U.S. dollar / Japanese yen	¥108.83	¥110.99
Euro / Japanese yen	¥119.55	¥124.56
UK pound / Japanese yen	¥133.32	¥144.98

#### 3.2 Future asset allocation

(1) Asset allocation in the general account

Segment accounting is conducted for individual life insurance and individual annuity based on the classifications of the non-participating product segment, the semi-participating product segment, the interest rate-sensitive whole life insurance segment and the foreign-currency-denominated product segment. Asset allocation in the general account under the stochastic method was determined based on the actual asset allocation in each segment as of the end of March 2020 with an assumption of no changes in asset allocation thereafter.

## (2) Asset allocation in the separate account

There are eight (8) funds established in the separate account. The asset allocation for each fund at the beginning of the projection is determined based on the actual fund allocation as of the end of March 2020 and no rebalancing adjustments are applied to maintain the initial fund allocation thereafter.

## 3.3 Other assumptions

Assumptions including mortality and morbidity rates, lapse and surrender rates, and operating expense rates were developed based on best estimates by product as of the end of March 2020. Best-estimate assumptions are developed to reflect past and current experiences as well as expected experiences in the future. Expected future changes in assumptions should be reflected only when they are supported by sufficient reasons. Except for a deteriorating trend in morbidity rates, no other expected future changes are assumed in the best-estimate assumptions applied. Assumptions were developed as follows:

## (1) Mortality and morbidity rates

Developed based on experiences over the past three years. Deteriorating trends in morbidity rates are taken into account for those accidental and health (A&H) products for which deteriorating trends were observed when the experience data were analyzed in conducting the statutory stress test.

#### (2) Lapse and surrender rates

Lapse and surrender rates for the base case were developed based on experience over the past four years. We have

also developed dynamic assumptions in accordance with the level of interest rate or investment performance. The dynamic assumptions are made for the following products:

- Variable life insurance
- Interest rate sensitive whole life insurance
- Semi-participating products
- · Non-participating whole life insurance (including U.S. dollar-denominated insurance)
- · Non-participating endowment insurance (including U.S. dollar-denominated insurance)
- · Non-participating educational endowment insurance

Since we have not identified explicit correlations that relate interest rates or the level of account value against minimum guarantee amount to lapse and surrender rates for policies other than variable insurance, we have developed dynamic surrender rates by examining experience on similar products, and taking into account current domestic and overseas practice. Going forward, we will strive to improve our approach to dynamic surrender assumptions for the relevant products by carefully monitoring experience data and referring to experience with similar products and trends of practice in Japan and other countries.

#### (3) Flexible premiums

There are no flexible premium products and thus no assumptions were developed.

(4) Renewal rates

Developed based on past experiences. Deterioration in mortality and morbidity rates after renewal due to antiselection is also reflected.

(5) Operating expense rates

We have developed unit costs of the expenses incurred for maintenance and administration of policies and payments of claims based on the actual operating expenses in the past fiscal year and the depreciation costs over the past three years. For expected system-related expenses in the future, the unit costs reflect the average of depreciation costs over the past three years excluding one-off expenses that are not expected to recur in the future. The one-off expenses excluded from the depreciation costs are ¥1.4 billion (FY2019 base), which are for system revisions.

MCEV Principles require that, where costs of managing the covered business are incurred within group companies, profit or losses to those companies are to be valued on a "look-through" basis. In relation to the parent company, Sony Financial Holdings Inc., unit cost includes management administration charges payable to the parent company. In relation to a subsidiary, Sony Life Business Partners Co., Ltd, which provides services to Sony Life, unit cost includes the outsourcing fees payable to the subsidiary. In addition, in relation to subsidiaries and affiliated companies, unit cost includes the cost incurred at Sony Life to manage those companies. Other look-through effects are not considered.

#### (6) Effective tax rate

The effective tax rate is set at 28.00%.

(7) Consumption tax rate

The consumption tax rate is set at 8% in and before September 2019 and at 10% in and after October 2019 to reflect the increase in expenses due to the increase of the consumption tax rate.

### (8) Inflation rate

Inflation rates for the first 40 years were set at 0.000% by referring to a 10-year inflation swap rate. For the 41st year and later, to assure consistency with the extrapolation of ultra-long term risk-free rates, inflation rates were assumed to gradually increase to 2.0% in the 60th year, which is the inflation rate assumed for the ultimate forward rate.

## 4. Calculation Method of MCEV

## 4.1 Covered business

The covered business is the business operated by Sony Life, its subsidiaries and its affiliated companies.

## 4.2 Treatment of subsidiaries and affiliated companies

Our calculations include the following values regarding subsidiaries and affiliated companies in the calculation of adjusted net worth:

- AEGON Sony Life Insurance Co., Ltd. is valued at ¥9.1 billion, which is equal to net asset value plus reserve for price fluctuations and contingency reserve, minus intangible fixed assets and reinsurance credits on modified coinsurance (to be amortized in the future).
- SA Reinsurance Ltd. is valued at ¥24.9 billion, which is equal to net asset value under US-GAAP, where most of the assets and liabilities are valued at fair value.
- Sony Life Singapore Pte. Ltd. is valued at book value under Japanese GAAP adjusted for unrealized gains/losses due to foreign exchange rate movement (after tax), which is ¥0.4 billion.
- Other companies are valued at book value under Japanese GAAP, which is ¥1.5 billion.

There are no other values reflected in the values of subsidiaries and affiliated companies except for the above, and all other results solely reflect Sony Life (on a non-consolidated basis).

## 4.3 Treatment of reinsurance

As we utilize reinsurance for some in-force business, we reflect reinsurance premiums as expenses and reinsurance benefits and reinsurance commissions as income in the projections. Because part of the reinsurance commissions received on coinsurance-type reinsurance are recognized as a reinsurance debit to defer the recognition of revenue in Japanese GAAP, the reinsurance debit for coinsurance-type reinsurance is added to the adjusted net worth.

## 4.4 Treatment of semi-participating policies

We have calculated dividends in accordance with the level of future investment returns, based on the same method used to determine the dividend rate for the accounting closure of March 31, 2020, reflecting the present value of certainty-equivalent profit and the time value of options and guarantees.

## **4.5 MCEV**

MCEV is defined as the expected present value of distributable earnings to shareholders generated from assets allocated to the covered business after making appropriate allowance for aggregate risks in the covered business. MCEV is presented as the sum of adjusted net worth and value of existing business.

#### 4.6 Adjusted net worth

Adjusted net worth is calculated as the market value of assets allocated for the covered business in excess of statutory policy reserves and other liabilities as of the valuation date. Based on Japanese GAAP, it is calculated as the total amount of the net assets section on the balance sheets, adding reserve for price fluctuations, contingency reserve, reserve for possible loan losses, reinsurance debit for coinsurance-type reinsurance (future profits to be recognized), unrealized gains or losses on held-to-maturity securities, unrealized gains or losses on policy reserve matching bonds and unrealized gains or losses on land and buildings, less unfunded pension liabilities and intangible fixed assets, and adjusting for the amount of tax effect equivalent to these nine (9) items, on which valuation gains or losses on subsidiaries and affiliated companies are added. Adjusted net worth can be split into required capital and free surplus.

#### 4.7 Required capital

The MCEV Principles define required capital as the amount of assets that should be held in addition to the assets corresponding to the statutory liability to fulfill in-force policy obligations, which by nature is restricted from distribution to shareholders. The level of required capital should be the larger of the solvency capital to meet the regulatory minimum level or the capital required to meet the internal objectives in terms of marketing or risk management purposes, or to achieve the company's targeted credit rating.

We set our required capital as the larger of the amount of capital required for Japanese regulatory minimum at the solvency margin ratio of 200% or the amount of capital to cover risks based on the internal model on an economic value basis. The latter is larger as of the end of March 2020.

We define the amount of capital to cover risks based on the internal model as the total amount of technical provision and solvency risk capital on an economic value basis in excess of statutory policy reserves (excluding contingency reserves). The solvency risk capital on an economic value basis is calibrated at VaR (99.5%) over one year and based on the internal model, which was revised to better reflect Sony Life's risk profile in reference to EU Solvency II and the discussion on economic value-based solvency regulation in Japan.

The solvency risk capital on an economic value basis as of the end of March 2020 was \$805.2 billion (after tax). The effective tax rate used to adjust to the after-tax basis is 28.00%. The required capital is \$1,627.7 billion, which is 4133.6% of the regulatory minimum capital requirement.

We will consider revising the internal model as appropriate when necessary, taking into account domestic and overseas conditions, including developments in international accounting standards, valuation methods of insurance liability on an economic value basis and solvency margin standard trends, as well as the analysis of our internal mortality and morbidity rates data.

The methodologies for the quantification of major risks in the internal model are as follows:

## (1) Market risk

We modified risk factors specified in the EU Solvency II standard method to make them more suitable in light of the market risk attributes to which we are exposed, where risk factors specified in the EU Solvency II method or our

previous risk measure is considered unable to reflect enough of the risk amount at a 99.5% confidence level.

For interest rate risk in Japanese yen, principal component analysis is employed, where yield curve changes are disaggregated into three components—parallel shift, twist and butterfly—and the yield curve is shocked by each component, to capture the risk of yield curve changes more precisely.

#### (2) Insurance risk

Insurance risks are quantified as changes in the value of insurance liabilities on an economic value basis due to changes in insurance assumptions such as improvement or deterioration of mortality, deterioration of morbidity and fluctuations in surrender rate. We applied our internal model, based on our own experience data and others, which reflects Sony Life's risk profile.

(3) Operational risk

The EU Solvency II standard method is followed.

#### 4.8 Free surplus

Free surplus is the amount of adjusted net worth other than that for required capital.

#### 4.9 Value of existing business

The value of existing business is calculated as the present value of certainty-equivalent profit less the time value of options and guarantees, the frictional costs and the cost of non-hedgeable risks.

#### 4.10 New business value

New business value represents the value at point of sale of new business acquired during the fiscal year ended March 31, 2020. The definition of new business is consistent with the financial information we have disclosed. New business value does not include the value of new business expected to be acquired in the future. As with the value of in-force business, new business value is calculated as the present value of certainty-equivalent profit less the time value of options and guarantees, frictional costs and the cost of non-hedgeable risks. In addition, other profits and losses reflected unrealized gains or losses in assets purchased prior to acquisition of new business to hedge interest rate risk on new business (pre-hedge gains or losses). For the current fiscal year, the pre-hedge gains for USD-denominated products increased due to a large drop in USD interest rates. The cost of non-hedgeable risks is calculated as a marginal increase caused by the new business acquired in this fiscal year, reflecting the risk aggregation effect between new business and in-force business.

The assumptions used in calculation, other than surrender and lapse rates, economic assumptions and inflation rates, are the same as those used to value in-force business as of the end of the previous fiscal year. The impact of changing these assumptions to those used to value in-force business as of the end of this fiscal year is included in the line item described in Section 2.6 (7).

The assumption for lapse and surrender rates is that as of the end of the previous quarter. The impact of changing this assumption to that used to value in-force business as of the end of this fiscal year is included in the line items described

in Section 2.6 (7).

Economic assumptions and inflation rates are set as those as of the end of each month. The impact of changing these assumptions to those used to value in-force business as of the end of this fiscal year is included in the line item described in Section 2.6 (10).

## 4.11 Present value of certainty-equivalent profit

The present value of certainty-equivalent profit is the present value of profit based on the future cash flows generated from the covered business. The risk-free rate is used as the assumed investment return on all assets and the discount rate.

The present value of certainty-equivalent profit reflects the intrinsic value of options and guarantees.

## 4.12 Time value of options and guarantees

We have calculated the time value of options and guarantees using the stochastic method with risk-neutral scenarios. The time value of options and guarantees is calculated as the difference between the present value of certainty-equivalent profit and the present value of stochastic future profits.

The time value of options and guarantees considers the following items:

• Minimum guarantees of variable life insurance

The excess of account value over the scheduled policy reserves is attributed to policyholders. However, when the account value is less than the scheduled policy reserves, the cost incurred from executing guaranteed minimum death benefits for variable life insurance is attributed to shareholders.

- Minimum interest rate guarantee for interest rate sensitive whole life insurance When the investment return exceeds the assumed interest rate, the outperforming portion is credited to policyholder account value. However, when the investment return underperforms the assumed interest rate, the cost for the difference is attributed to shareholders, as the assumed interest rate is guaranteed.
- Interest dividend for semi-participating products

When the investment return exceeds the assumed interest rate, the outperforming portion is credited to the fund for policyholder dividends and paid to policyholders every five years as interest dividends. Accordingly, none of such interest gains would be attributed to shareholders, while interest losses would be attributed to shareholders.

• Surrender options

Policyholders have various options in insurance contracts. Reflected among them are the costs of policyholders exercising the right of surrender in the event of increased interest rates. Since we have not identified explicit correlations that relate interest rates or the level of account value against the minimum guarantee amount to lapse and surrender rates for policies other than variable insurance, we have developed dynamic surrender rates by examining experience on similar products, and taking into account current domestic and overseas practices. Going forward, we will strive to improve our approach to dynamic surrender assumptions for the relevant products by carefully monitoring experience data and referring to experience with similar products and trends of practice in Japan and other countries.

#### 4.13 Frictional costs

We have calculated frictional costs as the present value of investment costs and taxes on assets backing the required capital at each point of time in the future.

#### 4.14 Cost of non-hedgeable risks

As risks regarding the asymmetric nature of cash flows not reflected in the present value of certainty-equivalent profit are fully reflected in the time value of options and guarantees, we have reflected an allowance for the uncertainty of non-economic assumptions and the portion of economic assumptions considered non-hedgeable with respect to the cost of non-hedgeable risks.

Specifically, we have assumed a risk margin based on the internal model as the cost of non-hedgeable risks and calculated it using the cost of capital approach.

#### 4.15 Cost of capital rate

EU Solvency II has set the cost of capital rate at 6%, which is used for the cost of capital calculation. On the other hand, the CRO (Chief Risk Officer) Forum, comprising CROs from leading insurance companies in Europe, proposed that 2.5% to 4.5% would be the appropriate level based on several trial calculations. Following the philosophy of the CRO Forum's approach, we have decided to use a cost of capital rate of 3.0% consistent with the MCEV framework, considering Japanese long-term equity risk premiums, the beta of Sony Financial Holdings Inc., and the anticipated impact of Sony Life's equity risk exposure on the beta of Sony Financial Holdings Inc., which is a hedgeable risk. We may revise the method of setting the cost of capital rate in the future, as an industry standard has not yet been established.

## 5. Opinion of Outside Specialist

Sony Life requested Milliman, Inc., an external actuarial consulting firm with expert knowledge in the area of MCEV valuations, to review the methodology, assumptions and calculations. The opinion obtained from Milliman, Inc. is as follows:

Milliman, Inc. ("Milliman") has been engaged to review the methodology, assumptions and calculations used by Sony Life Insurance Co., Ltd. ("Sony Life") to determine the Market Consistent Embedded Value ("MCEV") as of March 31, 2020. Specifically, the scope of our review included the embedded value as of March 31, 2020, the sensitivities, the new business value and the movement analysis from MCEV as of March 31, 2019.

The Board of Directors made a statement in its News Release Form dated June 9, 2020 that the methodology, assumptions and calculations have been made in accordance with the European Insurance CFO Forum Market Consistent Embedded Value Principles<sup>©1</sup>, with the following exceptions:

- The reference rate used in the calculations has been defined as the government bond nominal spot rate curve rather than the swap rate curve as stipulated in the MCEV Principles.
- The calculated value of MCEV is the value for the life insurance business of Sony Life only and not the consolidated value of Sony Life's parent company, Sony Financial Holdings Inc.
- Group MCEV, as prescribed in the MCEV Principles, is not considered in this report, as the report is for Sony Life on a stand-alone basis.
- With respect to Sony Life's subsidiaries and its equity-method affiliates, Sony Life has not evaluated their life insurance business but reflected the following values in the calculation of adjusted net worth:
  - AEGON Sony Life Insurance Co., Ltd. is valued at net asset value plus reserve for price fluctuations and contingency reserve, minus intangible fixed assets and reinsurance credits on modified coinsurance (to be amortized in the future)
  - SA Reinsurance Ltd. is valued at net asset value under US-GAAP, where most of the assets and liabilities are valued at fair value
  - Sony Life Singapore Pte. Ltd. is valued at book value under Japanese GAAP adjusted for unrealized gains (losses) due to foreign exchange rate movement (after tax)
  - Other companies are valued at book value under Japanese GAAP

Milliman has concluded that the methodology and assumptions used comply with the MCEV Principles except for the points described in the above paragraph. In particular

- The non-economic assumptions have been set with regard to past, current and expected future experience;
- The economic assumptions used in the calculations are internally consistent and consistent with observable market data as per the valuation date;
- The methodology makes an allowance for all the aggregate risks in the covered business. The primary methodologies employed are:
  - a stochastic allowance for the cost of financial options and guarantees
  - a deduction for the cost of non-hedgeable risks
  - a deduction for the frictional costs of the required capital
- For participating insurance contracts, the assumptions and scenarios used in the projections are consistent with actual practice regarding the allocation of profits between policyholders and shareholders, the setting of policyholder dividend rates, and other management actions.

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Milliman has reviewed the MCEV methodology, assumptions, calculations and analysis prepared by Sony Life, but this does not mean that Milliman has conducted a detailed review in all aspects. During its review Milliman identified and discussed various MCEV calculation and definition issues with Sony Life staff. Based upon those discussions and follow-up actions, Milliman is not aware of any issues that would materially impact the disclosed market consistent embedded values, new business values, sensitivities or movement analysis from the prior period. In arriving at this conclusion, Milliman has relied on data and information provided by Sony Life.

The calculation of MCEV is based on numerous assumptions with respect to economic conditions, operating conditions, taxes and other matters, many of which are beyond the control of Sony Life. Although the methodology and assumptions used comply with the MCEV Principles, deviations between projection assumptions and actual experience in the future are to be expected. Such deviations may materially impact the value calculated.

This opinion is made solely to Sony Life in accordance with the engagement letter between Sony Life and Milliman. Milliman does not accept or assume any responsibility, duty of care or liability to anyone other than Sony Life for or in connection with its review work, the opinion Milliman has formed or for any statements set forth in this opinion, to the fullest extent permitted by applicable law.

# 6. Glossary

Tern	n	Definition
A	Appraisal value	Corporate value based on projected cash flows receivable for shareholders from existing business and future new business. It is defined as the current MCEV plus new business value acquired in the future.
	Asymmetric risk	The risk where symmetric upward and downward changes on assumptions do not result in symmetric changes in cash flow. Such risk includes minimum guarantee of variable life insurance and policyholder dividend payment. These risks are evaluated with a stochastic method and presented as a time value of options and guarantees.
В	Best-estimate assumption	The assumption that is most likely to occur in the future.
С	Calibration	To set various stochastic model parameters in a market-consistent manner.
	Cost of capital approach	One approach to calculating the risk margin. The cost of risk is determined as the present value of the cost to hold capital required in the future.
	Cost of non- hedgeable risk	The present value of the cost to hold required capital to cover future non-hedgeable risks. As risks regarding the asymmetric nature of cash flows not reflected in the present value of certainty-equivalent profit are fully reflected in the time value of options and guarantees, we have reflected the following in this cost: allowance for uncertainty of non-economic assumptions and the portion of economic assumptions considered non-hedgeable with respect to the cost of non-hedgeable risks.
Е	EU Solvency II	Insurance regulation (economic value-based solvency regulation) that was introduced to the European Union in January 2016.
F	Free surplus	The portion of adjusted net worth other than the required capital.
	Frictional costs	The present value of investment costs and taxes on assets backing the required capital at each point in the future.
Ι	Implied volatility	The expected rate of future variability embedded in current market option prices
	ICS (Insurance Capital Standard)	The capital standard for internationally active insurance groups (IAIGs) being developed by the International Association of Insurance Supervisors (IAIS).
L	Look through	To measure the impact of an action on an entire business group rather than only on a particular part of the group.
N	Non-financial risk	Examples are mortality risk, longevity risk, disability risk, operating expense risk, surrender risk and operational risk.
	Non-hedgeable non- financial risk	A non-financial risk such that deep and liquid capital markets do not exist to hedge such risk.
	Non-hedgeable risk	Non-hedgeable risk is composed of non-hedgeable financial risk and non- hedgeable non-financial risk.
0	Options and guarantees	<ul> <li>The following are some features of options and guarantees:</li> <li>Policy cash flow would be changed by exercising options granted to the policyholder. An example of such features is the exercise of the surrender option.</li> <li>It includes guarantee of benefits or policyholder values. An example is guaranteed minimum death benefits for variable life insurance.</li> </ul>

Term	1	Definition
Р	Present value of certainty-equivalent profit	Present value of certainty-equivalent profit is the present value of profit based on the future cash flows generated from the covered business.
R	Required capital	The MCEV Principles define required capital as the capital that is needed in excess of statutory policy reserves (excluding contingency reserves). It is determined as the larger of the solvency capital to meet the statutory required minimum level or the capital necessary to meet internal objectives or to achieve the company's targeted credit rating. The required capital of Sony Life is set as the larger of the amount of capital corresponding to the solvency margin ratio of 200% or the amount of capital to cover risks based on the internal model on an economic value basis.
	Risk-free rate	The reference rate defined in the MCEV Principles. The MCEV Principles state that it should be the swap rate of the currency of cash flows.
	Risk margin	The cost to hold capital to cover non-hedgeable risks reflected in evaluating the insurance liability on an economic value basis.
	Risk-neutral probability	A pseudo probability derived so that the present value of future expected values under multiple scenarios discounted with current risk-free rates is equal to the current value.
	Risk-neutral scenario	An interest rate scenario generated under risk-neutral probabilities.
Т	Time value and intrinsic value	An option value that has two elements: time value and intrinsic value. Intrinsic value is the option value under certainty-equivalent conditions. Time value is the value of options other than intrinsic value, which is calculated as the difference between the present value of certainty-equivalent profit and the present value of stochastic future profit.
U	Ultimate forward rate	The level of forward rate to which future forward rates are assumed to ultimately converge. It is generally determined in a macro-economic approach.