[Reference Disclosure] Key Performance Figures Based on U.S. GAAP

August 4, 2020 Sony Financial Holdings Inc.

Sony Corporation ("Sony"), the parent company of Sony Financial Holdings Inc. ("SFH"), prepares its consolidated financial statements in accordance with accounting principles generally accepted in the United States of America ("U.S. GAAP"). This reporting in accordance with U.S. GAAP includes the disclosure of financial information for the Sony Group's Financial Services segment, including the Sony Financial Group. On the other hand, the Sony Financial Group, which accounts for substantially all of the Sony Group's Financial Services segment, discloses financial information in accordance with accounting principles generally accepted in Japan ("Japanese GAAP"). SFH has received inquiries from its shareholders and other investors about the differences between these two accounting standards.

Especially for the insurance business, the differences between the two accounting standards are significant. These primarily derive from the differences of the accounting standards such as the liabilities for future insurance policy benefits and deferred insurance acquisition costs. Therefore, we provide supplementary information for Japanese and overseas investors to help their understanding of the Sony Financial Group's operating performance. This document contains key financial information pertaining to the Sony Group's Financial Services segment that Sony disclosed in accordance with U.S. GAAP.

Please note that the supplementary information has not been audited at either SFH or Sony. SFH prepares its consolidated financial results on the basis of Japanese GAAP, and we therefore ask our shareholders and other investors to refer to figures based on Japanese GAAP. Furthermore, neither SFH nor the Sony Financial Group have closed their accounts for the period based on Japanese GAAP, although today, SFH announced its preliminary consolidated financial results and forecast based on Japanese GAAP. :https://www.sonyfh.co.jp/en/news/article/200804_01.pdf

Note: This release only explains operating performance, which includes preliminary operating results for the three months ended June 30, 2020, and financial forecast for the fiscal year ending March 31, 2021 on the basis of U.S. GAAP and Japanese GAAP. SFH expects to announce its operating results for the three months ended June 30, 2020, on August 11, 2020.

(1) Performance Trends

Sony Group's Financial Services Segment <U.S. GAAP >

< Fiscal year basis >

| | | | | | (Billions of yen) |
|--|----------|----------|----------|----------|-------------------|
| | FY15 | FY16 | FY17 | FY18 | FY19 |
| Revenue | 1,073.1 | 1,087.5 | 1,228.4 | 1,282.5 | 1,307.7 |
| Operating income | 156.5 | 166.4 | 178.9 | 161.5 | 129.6 |
| Net income | 118.8 | 118.7 | 126.9 | 116.4 | 92.8 |
| Stockholders' equity of Financial Services* | 1,385.5 | 1,449.6 | 1,557.1 | 1,695.6 | 1,790.3 |
| Total assets | 10,915.5 | 12,063.9 | 13,030.5 | 14,152.7 | 15,908.7 |

< Quarterly basis, Year-to-date basis >

| | | | | | | | (Bill | ions of yen) |
|--|----------|----------|-----------|-----------|----------|---------|---------|--------------|
| | FY19.1Q | FY19.2Q | FY19.3Q | FY19.4Q | FY20.1Q | FY20.2Q | FY20.3Q | FY20.4Q |
| D | 336.9 | 377.2 | 407.2 | 186.4 | 446.8 | — | _ | |
| Revenue | | [714.1] | [1,121.3] | [1,307.7] | | [-] | [-] | [-] |
| | 46.1 | 38.8 | 32.6 | 12.1 | 47.2 | _ | _ | _ |
| Operating income | | [84.9] | [117.5] | [129.6] | | [-] | [-] | [-] |
| Not in come | 32.0 | 27.9 | 23.1 | 9.8 | 33.9 | — | — | _ |
| Net income | | [59.9] | [83.0] | [92.8] | | [-] | [-] | [-] |
| Stockholders' equity of Financial Services* | 1,726.5 | 1,768.4 | 1,751.5 | 1,790.3 | 1,755.9 | _ | _ | |
| Total assets | 14,757.4 | 14,919.3 | 15,312.2 | 15,908.7 | 16,435.4 | | | _ |

Note: Figures on a quarterly basis and those on a year-to-date basis ([] in the table) are expressed in billions of yen. However, figures on a yearto-date basis may not necessarily equal the total of figures on a quarterly basis for the respective period. Fractional amounts of less than ¥0.1 billion are rounded.

*The figure of stockholders' equity of Financial Services equals total net assets minus non-controlling interests.

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Sony Financial Holdings (Consolidated) < Japanese GAAP >

< Fiscal year basis >

| | | | | | (Billions of yen) |
|---|----------|----------|----------|----------|-------------------|
| | FY15 | FY16 | FY17 | FY18 | FY19 |
| Ordinary revenues | 1,362.0 | 1,381.6 | 1,503.6 | 1,629.1 | 1,781.4 |
| Ordinary profit | 71.1 | 66.3 | 66.8 | 93.8 | 110.2 |
| Profit attributable to owners of the parent | 43.3 | 41.6 | 51.8 | 62.0 | 73.2 |
| Net assets attributable to shareholders* | 603.0 | 599.6 | 623.6 | 654.8 | 689.5 |
| Total assets | 10,352.1 | 11,471.8 | 12,401.4 | 13,468.2 | 15,125.7 |

< Quarterly basis, Year-to-date basis >

(Billions of yen)

| | FY19.1Q | FY19.2Q | FY19.3Q | FY19.4Q | FY20.1Q | FY20.2Q | FY20.3Q | FY20.4Q |
|--|----------|----------|-----------|-----------|----------|---------|---------|---------|
| Ondinany novanyas | 413.6 | 480.8 | 531.5 | 355.4 | 540.6 | — | — | _ |
| Ordinary revenues | | [894.4] | [1,426.0] | [1,781.4] | | [-] | [-] | [-] |
| Qudino | 32.1 | 25.3 | 22.7 | 30.0 | 20.4 | — | — | _ |
| Ordinary profit | | [57.4] | [80.2] | [110.2] | | [-] | [-] | [-] |
| Profit attributable to | 22.3 | 16.5 | 15.2 | 19.0 | 13.1 | _ | — | _ |
| owners of the parent | | [38.8] | [54.1] | [73.2] | | [-] | [-] | [-] |
| Net assets attributable to shareholders* | 653.0 | 679.3 | 675.9 | 689.5 | 679.3 | _ | _ | _ |
| Total assets | 13,989.3 | 14,143.3 | 14,538.3 | 15,125.7 | 15,687.7 | — | — | _ |

Note 1: Figures on a quarterly basis and those on a year-to-date basis ([] in the table) are expressed in billions of yen. However, figures on a year-to-date basis may not necessarily equal the total of figures on a quarterly basis for the respective period. Fractional amounts of less than ¥0.1 billion are discarded.

Note 2: When reporting its quarterly operating performance, SFH discloses figures on a year-to-date basis, so the figures provided on a quarterly basis are calculated as the difference of figures provided on a year-to-date basis.

Note 3: From the three months ended June 30, 2020, we have changed the method of handling gains (losses) on translation of foreign currencydenominated debt securities, within available-for-sale securities, to more appropriately reflect the effect of hedging exchange risks. Formerly, these gains (losses) were fully recognized into net assets as net unrealized gains (losses) on available-for-sale securities, net of taxes. Under the revised method, exchange rate differences related to changes in market value due to foreign currencies are recognized in net unrealized gains (losses) on available-for-sale securities, net of taxes, and other differences are recognized in foreign exchange gains (losses). This change in accounting method has been retroactively applied to the fiscal year ended March 31, 2020.

*The figure of net assets attributable to shareholders equals total net assets minus subscription rights to shares and non-controlling interests.

(2) Financial Forecast for the Fiscal Year Ending March 31, 2021

Sony Group's Financial Services Segment < U.S. GAAP >

< Fiscal year basis >

| | | (Billions of yen) |
|------------------|--------------|-------------------|
| | FY19 Results | FY20 Forecast |
| Revenue | 1,307.7 | 1,400.0 |
| Operating income | 129.6 | 142.0 |

Sony Financial Holdings (Consolidated) < Japanese GAAP >

< Fiscal year basis >

| | | (Billions of yen) |
|-------------------|--------------|-------------------|
| | FY19 Results | FY20 Forecast |
| Ordinary revenues | 1,781.4 | 1,796.0 |
| Ordinary profit | 110.2 | 96.0 |

These Japanese GAAP's preliminary results for the three months ended June 30, 2020 are based on information available to SFH's management as of this date and may differ substantially from actual results expected to be announced on August 11, 2020 for a variety of reasons. SFH's consolidated results are prepared in accordance with Japanese GAAP. As such, these figures differ in significant respects from the financial information reported by Sony, SFH's parent company, which prepares its financial statements in accordance with U.S. GAAP.

Sony Financial Group's scope of consolidation and that of Sony Group's Financial Services segment are described below.

Scope of consolidation includes following companies:

Sony Financial Holdings Inc., Sony Life Insurance Co., Ltd., Sony Life With Insurance Co., Ltd., SA Reinsurance Ltd., Sony Assurance Inc., Sony Bank Inc., Sony Payment Services Inc., SmartLink Network Hong Kong Limited., SmartLink Network Europe B.V., Sony Lifecare Inc., Lifecare Design Inc., Proud Life Inc., Sony Financial Ventures Inc., and SFV·GB L.P.

Note : Regarding Sony Financial Group's scope of consolidation under Japanese GAAP, Sony Lifecare Inc. and Lifecare Design Inc. were included in the scope of consolidation from the first quarter of the fiscal year ended March 31, 2017, Proud Life Inc. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2018, Sony Financial Ventures Inc. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2018, Sony Financial Ventures Inc. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2019, SFV·GB L.P. was included in the scope of consolidation from the fourth quarter of the fiscal year ended March 31, 2019, SmartLink Network Europe B.V. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2020, and Sony Life With Insurance Co.,Ltd. (formerly AEGON Sony Life Insurance Co.,Ltd.) and SA Reinsurance Ltd. were included in the scope of consolidation from the fourth quarter of the fiscal year ended March 31, 2020, respectively.

Regarding scope of consolidation of the Sony Group's Financial Services segment under U.S. GAAP, Sony Lifecare Inc. and Lifecare Design Inc. were included in the scope of consolidation from the first quarter of the fiscal year ended March 31, 2017, Proud Life Inc. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2018, Sony Financial Ventures Inc. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2018, Sony Financial Ventures Inc. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2019, SFV·GB L.P. was included in the scope of consolidation from the fourth quarter of the fiscal year ended March 31, 2019, SmartLink Network Europe B.V. was included in the scope of consolidation from the second quarter of the fiscal year ended March 31, 2020, and Sony Life With Insurance Co.,Ltd. (formerly AEGON Sony Life Insurance Co.,Ltd.) and SA Reinsurance Ltd. were included in the scope of consolidation from the fourth quarter of the fiscal year ended March 31, 2020, respectively.

Statements made in this press release concerning the current plans, expectations, strategies and beliefs of the Sony Financial Group. Any statements contained herein that are not historical facts are forward-looking statements or pro forma information. Forward-looking statements may include—but are not limited to—words such as "believe," "anticipate," "plan," "strategy," "expect," "assume," "forecast," "predict," "propose," "intend" and "possibility" that describe future operating activities, business performance, events or conditions. Forward-looking statements, whether spoken or written, may also be included in other materials released to the public. These forward-looking statements and pro forma information are based on assumptions, decisions and judgments made by the management of Sony Financial Group companies, and are based on information that is currently available to them. As such, they are subject to various risks and uncertainties, and actual business results may vary substantially from the forecasts expressed or implied in forward-looking statements. Consequently, investors are cautioned not to place undue reliance on forward-looking statements. Sony Financial Group companies are under no obligation to revise forward-looking statements or pro forma information in light of new information, future events or other findings. The information contained in this press release does not constitute or form part of any offer for sale or subscription of or solicitation or invitation of any offer to buy or subscribe to any securities, nor shall it or any part of it form the basis of or be relied on in connection with any contract or commitment whatsoever in Japan or abroad.

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Appendix:

Significant Differences between Japanese GAAP and U.S. GAAP

SFH's consolidated results are prepared in accordance with accounting principles generally accepted in Japan ("Japanese GAAP") and provisions of the Insurance Business Act of Japan. As such, these figures differ in significant respects from the financial information reported by Sony Corporation, SFH's parent company, which prepares its financial statements in accordance with accounting principles generally accepted in the United States of America ("U.S. GAAP"). Significant differences between Japanese GAAP and U.S. GAAP are described below:

(1) Standards for recognizing income from insurance premiums in the life insurance business

Under U.S. GAAP, premium income on traditional insurance products is recognized as revenues during the premium-paying period. Income other than premium payments received under investment agreements or for separate agreements under universal life insurance (*), which are equivalent to deposits, is recognized as revenue. Under Japanese GAAP, all premiums paid by policyholders are recognized as revenues.

- *Note: For Sony Life Insurance Co., Ltd., investment agreements primarily include single premium endowment insurance, single premium educational endowment insurance and individual annuities. Universal insurance mainly includes variable life insurance and interest-rate sensitive whole life insurance.
- (2) Standards for recognizing net gains from investment in the life insurance business

The recognition of net gains from investment in the life insurance business, which are classified in separate accounts defined under the Insurance Business Act of Japan and which directly belong to policyholders, differs between Japanese GAAP and U.S. GAAP. Under U.S. GAAP, net gains (losses) are always recorded as revenues, whereas under Japanese GAAP such figures are recognized as ordinary revenues if they are positive, and as ordinary expenses if negative.

(3) Policy reserves (future insurance policy benefit, etc.) in the insurance business

Since the method of calculation differs between Japanese regulations and U.S. GAAP, profits and losses during the period differ as well.

Under the Insurance Business Act of Japan, insurance companies in Japan are required to accumulate a policy reserve for the fulfillment of future obligations such as payment of insurance benefits based on the accumulation method and actuarial assumptions approved by the authorities of the supervisory administrative agencies in Japan.

On the other hand, under U.S. GAAP, liabilities for future insurance policy benefits are composed of the present value of estimated future payments to policyholders. Under U.S. GAAP, liabilities for future insurance policy benefits are computed based upon actuarial assumptions, such as future investment yield, mortality rates, morbidity rates, contingency rates and other factors, which are revised at least once a year. Future insurance policy benefits are remeasured and large impacts may be reflected to profit in variable insurance policies from revising investment yield due to fluctuations in the stock market or the bond market. Liabilities for future insurance policy benefits also include liabilities for minimum guaranteed benefits related to certain insurance products such as variable insurance policies.

With respect to liabilities for minimum guaranteed benefits, the relevant insurance policies differ between Japanese GAAP and U.S. GAAP.

(4) Deferral and amortization of deferred insurance acquisition costs

Under Japanese GAAP, insurance acquisition costs in the life insurance and non-life insurance businesses are charged as costs when incurred, whereas under U.S. GAAP insurance acquisition costs are deferred and amortized, in general, equally over the premium-paying period of the related insurance policies or the policy term by using the same calculation basis used in computing future insurance policy benefit. The deferred insurance acquisition costs for interest rate-sensitive whole life insurance and variable insurance are amortized over the policy term in proportion to the estimated gross profits, which are revised at least once a year as well as the actuarial assumptions to evaluate liabilities for future insurance policy benefits. From revising the estimated gross profits large impacts may be reflected to profit. Under U.S. GAAP, insurance acquisition costs include such items as commissions and medical examination and inspection report fees that directly relate to the costs of acquiring new insurance policies and renewing policies, as long as they are recoverable.

(5) Contingency reserve

Pursuant to provisions of the Insurance Business Act of Japan, to ensure the fulfillment of future obligations, insurance companies in Japan are required to accumulate a contingency reserve to account for the risk of insurance payment events occurring at a higher-than-expected rate due to higher-than-expected mortality and morbidity rates (insurance risks), the risk of actual investment yields being lower than the assumed investment yields relating to outstanding policies (assumed interest rate risk), the risk of actual investment results being lower than the amount guaranteed relating to the minimum guaranteed portion of variable life insurance or variable annuities (minimum guaranteer risks) and other risks. The Insurance Business Act of Japan establishes an accumulation standard and a maximum amount of reserve for each risk. The contingency reserve can be reversed in regards to each risk. Contingency reserve is recorded as a component of policy reserve on the balance sheet. Under U.S. GAAP, there is no requirement for the provision of such a legal reserve.

(6) Catastrophe reserve

Pursuant to the provisions of the Insurance Business Act of Japan, non-life insurance companies in Japan are required to accumulate an amount based on premium income to cover losses due to catastrophic events. The catastrophe reserve acts as a provision against risks to which the law of large numbers is not applicable on a single-year basis, in consideration of the special characteristics of the non-life insurance business to cover a wide range of risks including disasters. The catastrophe reserve is reversed in fiscal years in which a catastrophe occurs. Furthermore, the catastrophe reserve is a part of underwriting reserves on the balance sheet. There is no requirement for the accumulation of such a legal reserve under U.S. GAAP.

(7) Reserve for price fluctuations

Pursuant to provisions of the Insurance Business Act of Japan, insurance companies in Japan are required to accumulate a reserve to cover losses due to price fluctuations in assets subject to market price volatility, particularly investments in stocks, debt securities and foreign currency-denominated investments. The Insurance Business Act of Japan establishes the accumulation standard and a maximum amount of reserve for each asset. The reserve for price fluctuations may be reversed to reduce losses arising from price fluctuations of those assets. Under U.S. GAAP, there is no requirement for the provision of such a legal reserve.

(8) Financial instruments

From the fiscal year ended March 31, 2019, under U.S. GAAP, all equity investments will be generally measured at fair value through earnings. Debt securities remain to be measured depending on the category in which they are held, however, if hybrid financial instruments (financial instruments that contains an embedded derivative) are elected to be valued as a unit, they are measured at fair value through earnings, regardless of the category in which they are held.

On the other hand, under Japanese GAAP the method for valuing these financial instruments differs depending on the category in which they are held.

Consequently, the amounts of valuation gains (losses), gains (losses) on sale, and impairment losses differ depending on whether U.S. GAAP or Japanese GAAP is applied.

(9) Policy-reserve-matching bonds

Life insurance businesses maintain policy reserves to ensure their ability to meet their long-term insurance obligations, and use debt securities to manage the interest rate risk associated with the characteristics of those obligations. With the aim of reflecting the reality of managing this interest rate risk, under Japanese GAAP the "Temporary Treatment of Accounting and Auditing concerning Policy-Reserve-Matching Bonds in the Insurance Industry" (The Japanese Institute of Certified Public Accounts Industry Audit Committee Report No. 21) categorizes debt securities used for this purpose as "policy-reserve-matching bonds," authorizes their valuation and accounting treatment using the amortized cost method. Sony Life Insurance Co., Ltd. valued debt securities categorized as "policy-reserve-matching bonds" using the amortized cost method in accordance with Japanese GAAP. However, as the accounting treatment recognized under Japanese GAAP is not applied under U.S. GAAP, such debt securities are classified as available-for-sale securities, measured at fair value as of the date of the financial statements, and recorded the unrealized holding gains (losses), net of taxes in accumulated other comprehensive income. Gains (losses) on sale of debt securities are realized as profit or loss in the statements of income.

(10) Foreign currency-denominated debt securities

Under Japanese GAAP, foreign currency-denominated debt securities classified as policy-reserve-matching bonds are translated to yen at the exchange rate prevailing at the end of each quarter, and any gains (losses) on translation are recorded in the statements of income as foreign exchange gains (losses). Foreign currency-denominated debt securities recorded as available-for-sale securities are, in principle, translated to yen at the exchange rate prevailing at the end of each quarter, and any gains (losses) on translation are recorded in the balance sheets as net unrealized gains (losses) on available-for-sale securities, net of taxes. However, the option to record these gains (losses) on translation as exchange gains (losses) on translation as net unrealized gains (losses) on available-for-sale securities are unrealized gains (losses) on translation as net unrealized gains (losses) on available-for-sale securities are not of taxes in the balance sheet. However, from the first quarter of the fiscal year ending March 31, 2021 we have adopted the method of recording these as gains (losses) on translation in the statements of income. On the other hand, as foreign currency-denominated debt securities under U.S. GAAP, gains (losses) on translation to yen at the exchange rate prevailing at the end of each quarter are recorded in accumulated other comprehensive income, leading to a discrepancy in exchange gains (losses).

In the banking business, foreign currency-denominated debt securities recorded as available-for-sale securities under Japanese GAAP are translated to yen at the exchange rate prevailing at the end of each quarter, and we have adopted the method of recording any gains (losses) on translation as foreign exchange gains (losses) in the statements of income. However, under U.S. GAAP the fair value option has been selected for some foreign currency-denominated debt securities recorded as available-for-sale securities, and the mark-to-market difference, including gains (losses) on translation, is recorded in the statements of income.

(11) Measurement of credit loss

When measuring credit loss under U.S. GAAP, in the first quarter of the fiscal year ending March 31, 2021 we adopted the expected credit loss model rather than the incurred loss model employed to date. Due to this change to the expected credit loss model, we have revised the methods of recognizing and measuring credit losses on financial assets, recording an estimated allowance for expected credit losses for the entire period in financial assets.

On the other hand, under Japanese GAAP estimated losses generated when receivables become uncollectible or the amount calculated by multiplying receivables by a bad debt ratio based on actual bad debt over a specific past period are recorded in the reserve for possible loan losses.

Accordingly, target assets, recognition and measurement methods differ under Japanese and U.S. GAAP, leading to the recording of different reserves.

(12) Lease Transactions

Under Japanese GAAP, in lease transactions, lease payments that occur under operating lease agreements are recorded as expenses. However, under U.S. GAAP, from the fiscal year ending March 31, 2020, for operating lease agreements with a leasing period of more than one year, total lease payments over the future leasing period are to be discounted from the additional loan interest rate based on available information. Right-of-use assets and operating lease obligations are to be measured and their amounts recorded in the consolidated balance sheets. Additionally, right-of-use assets are to be recorded as expenses according to the period of use.

(13) Goodwill

Under Japanese GAAP, if acquisition cost excess net value of acquired assets and liabilities when an entity obtains the control of other entities or businesses, "goodwill" in the amount equal to the excess is recorded as an asset. Goodwill excludes the portion of the non-controlling interest and shall be amortized regularly over the effective period up to 20 years.

Under U.S. GAAP, goodwill includes the portion of the non-controlling interest and shall not be amortized. If the carrying amount of goodwill exceeds the implied fair value of goodwill, an impairment loss in the amount equal to the excess is recorded.

Consequently the amounts of the balance of goodwill and the expenses or impairment losses on goodwill differ depending on whether U.S. GAAP or Japanese GAAP is applied.